

RETURN | REFUNDS POLICY

BZR Media is committed to providing high-quality services/products tailored to meet the needs of our customers. Due to the nature of our work, which involves significant upfront investment of time, resources, and expertise, we have established the following **No Refunds Policy**:

- 1.Services/Products Covered:** This policy applies to all services/products provided by BZR Media.
- 2.Scope of Policy:** Once a service/product has been rendered/delivered, no refunds will be issued, unless explicitly stated otherwise in a separate agreement or warranty.
- 3.Understanding the Nature of Our Work:** Our services/products often involve customized solutions, creative outputs, and/or intellectual property rights. These are intangible assets that cannot be returned or refunded once delivered.
- 4.Pre-Service/Product Consultation:** Prior to engaging our services or purchasing our products, customers are encouraged to engage in thorough consultations, demonstrations, and discussions to ensure that our offerings align with their needs and expectations.
- 5.Exceptions:** In rare cases of demonstrable failure to meet agreed-upon specifications or obligations on our part, we may consider offering remedies such as revisions, exchanges, or credits at our discretion. Such cases will be handled on a case-by-case basis and must be reported within a reasonable timeframe after delivery of the service/product.
- 6.Cancellation Policy:** For services/products that require advance booking or reservation, cancellations made within a specified timeframe may be subject to cancellation fees. These fees are intended to compensate for the resources allocated and the potential loss of revenue incurred due to the cancellation.
- 7.Dispute Resolution:** In the event of disputes regarding the quality or delivery of our services/products, we are committed to engaging in open communication and negotiation to reach an amicable resolution.
- 8.Changes to Policy:** BZR Media reserves the right to modify, amend, or update this policy at any time without prior notice. Changes will be effective immediately upon posting on our website or other communication channels.

By engaging our services or purchasing our products, you acknowledge that you have read, understood, and agree to abide by the terms of this Policy.

